From: fsmith@cocoo.on.ca Sent: April 2, 2020 12:16 PM

Subject: Updated and New Information for Members (and the Public)

Dear Member,

We hope that you are staying safe and healthy. We are attaching important information to help you during these stressful and difficult times. Because matters are changing so quickly we have added new materials and updated others to reflect the current status in Ontario. It is important that you review all these materials and regularly visit the College's website. The attached documents will be posted on the College's website. They are described below:

The attached Q&A's for members have been updated;

- 1. Q&A's for the public;
- 2. A decision tree applicable for members in Ontario. Hopefully this will assist you in making decisions. It DOES not change the situation in Ontario, as mandated by the Chief Medical officer of Health which can be located on the front page of the College' website;
- 3. Updated guidelines for treating emergency patients in chart form;
- 4. Updated Quick Reference Guide
- 5. Virtual Visits a document from Health Quality Ontario
- 6. Updated IPAC Recommendations for Use of Personal Protective Equipment for Care for Individuals with Suspect or Confirmed COVID-19 found at https://www.publichealthontario.ca/media/documents/ncov/updated-ipac-measures-covid-19.pdf?la=en
- 7. Quick Reference Guide IPAC Recommendations for PPE for the Care of Individuals with Suspect or Confirmed COVID-19 with chart; and
- 8. Recommended Steps for Putting On and Taking Off Personal Protective Equipment
- 9. CMOH Directive #1 for Health Care Providers and Health Care Entities Revised March 30, 2020 related to use of PPE

List of Clinics Open for Emergency Care - IMPORTANT

Some chiropodists and podiatrists are unable to continue to provide in person services despite the Government Order which allows them to do so for emergency care. The College is attempting to develop and have available to the public a list of those members who have the ability to continue to provide foot care in an emergency. The College would be pleased to include you on a list of members who are offering to provide emergency care. We would remind you that you cannot do so unless you have appropriate PPE and are maintaining appropriate standards with respect to Infection Prevention and Control, as directed by Public Health Ontario and the Colleges Standard of Infection Prevention and Control.

In addition any office that is offering to provide this service for patients must inform us if the situation changes and the service can no longer be offered, so that the list can be revised. To be included on the list we would need written request to do so as well as your contact information, phone or email, so that prospective patients contact you. The College expects you to make all reasonable efforts to determine if the care required is in the nature of an emergency before offering to provide the patient with an appointment. It also expects you to take all reasonable screening measures to determine the risks involved in treating any patient before permitting the patient to attend at your office.

The College reserves the right to remove your name from the list at any time without prior notification

should it feel that it is necessary to do so.

We would ask that you provide your name, phone number and practice location. Please respond by Monday, April 6, 2020.

If you have any questions, please contact Tera by e-mail at tgoldblatt@cocoo.on.ca.

Thank you.

Felecia Smith, LL.B

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Attachments:

Public Q and As(1).pdf
Guide To Virtual Visits.pdf
FAQ updated (1)-April 1 2020.pdf
CMOH Directive #1 Health Care Providers — HPPA — 30 30 2020 Shared.pdf
SUGGESTED SIGNAGE FOR MEMEBERS WHO ARE OFFERING EMERGENCY TREATMENT 2nd April 2020.pdf

Quick Reference Guide COVID-19 updated April 1 2020.pdf IPAC recommended-ppe-steps for Putting On and Taking Off PPE.pdf Decision Tree (1) – April 2020.pdf Practitioner Decision Flowchart for Providing EmergencyCare.pdf