



September 8, 2026

Sent via e-mail

Dear Nicole Zwiers,

RE: Risk Rating for the College of Chiropodists of Ontario (COCOO)

The purpose of this letter is to communicate the risk rating for the 2026/27 risk assessment cycle. Following completion of the risk review process, the OFC has determined that the College of Chiropodists of Ontario should be placed in the low-risk category for the period April 1, 2027, to March 31, 2030.

Background:

Under the Office of the Fairness Commissioner's (OFC's) Risk-Informed Compliance Framework (RICF), our agency assesses each regulator's operations against five risk factors that may impede the regulator's ability to apply fair registration practices for the licensure of domestic and internationally trained applicants.

Regulators will receive one of three risk ratings: low, moderately low, or moderate to high.

For the 2026/27 risk assessment cycle, the five risk factors are set out below:

1. Quality, consistency and timeliness of assessment practices
2. Oversight of third-party processes
3. Impact of major changes to assessment and registration practices
4. Ability to monitor and address compliance gaps and to comply with newly introduced legislative and/or regulatory obligations
5. Public policy considerations:
 - i. Responsiveness to labour market needs and efficient processing of domestic labour mobility applicants
 - ii. Ability to promote inclusion and address anti-racism concerns in registration practices.

Further detail on the indicators associated with these risk factors can be found in the OFC's [Risk-informed Compliance Framework and Policy](#).

For each of the risks identified above, your compliance analyst, Mercy Barzallo assessed both the probability that the risk will occur and the significance of the consequences.

For quality assurance purposes, your risk analysis has been reviewed by OFC management. The OFC has confirmed a low-risk rating for COCOO.

Congratulations on achieving this result. As a low-risk regulator, the OFC will arrange to meet with your organization on an annual basis, and you will be required to submit an annual Fair Registration Practices Report. Your compliance analyst will be in touch to schedule this meeting.

We look forward to continuing to work with you to advance fair registration practices in the chiroprody profession.

Sincerely,

Mariela Orellana
Director, Office of the Fairness Commissioner

cc: Irwin Glasberg, Fairness Commissioner of Ontario
cc: Tanya Chute-Molina, Manager of Business and Operational Planning, OFC
cc: Mercy Barzallo, Compliance Analyst, OFC