

#14

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Q1

Please indicate which regulator you are and your main point of contact should we require follow up.

College of Chiropractors of Ontario
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 Registrar/CEO
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 Local (416) 542-1333 or Toll-free 1 (877) 232-7653 Ext. 225

Q2

No

Section 1 - During the reporting period (January 1st–
 December 31st, 2021), please indicate if your organization
 has introduced any changes in the following areas
 impacting your registration processes by clicking on each
 of the appropriate boxes below. Registration requirements
 either through regulation, by-law or policy.

Q3

No

New or consolidated class of certificates or licenses

Q4

No

Assessment of qualifications

Q5

No

Timelines for registration, decisions and/or responses

Q6

No

Registration and assessment fees

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Q7	No
Resources for applicants	
Q8	No
Changes to internal review or appeal process	
Q9	No
Access by applicants to their records	
Q10	No
Mutual recognition agreements	
Q11	No
Training and resources for staff regarding registration	
Q12	No
Relationship with third party service provider(s)	
Q13	No
Accreditation of educational programs	
Q14	Yes, Description of Change/Improvement that would impact Fair Registration Outcomes: Minor changes to the online application process to help enhance clarification for applications.
Technological or digital improvements	
Q15	No
Anti-racism and inclusion-based policies and practices	
Q16	Yes, Description of Change/Improvement that would impact Fair Registration Outcomes: In 2021 there was a new registrar appointed to the organization and a new Manager of Registration, Examinations & Quality Programs position created to allow better oversight and focus on the registration and quality assurance areas.
Organizational structure	

Q17	Yes,
Contingency or continuity of operations plans	Description of Change/Improvement that would impact Fair Registration Outcomes: At the October 2021 meeting, Council approved a new Reserve Fund Policy that sets out the level the College needs to build and maintain in order to meet legislative requirements in the event of unexpected expenses or a reduction in revenue. The Reserve Fund Policy is available on the College's website.
Q18	No
Documentation requirements for registration	
Q19	No
English / French language proficiency testing	
Q20	Respondent skipped this question
Section 2 – If applicable, please list your organization's top three accomplishments during the reporting period that relate to fair registration practices.	
Q21	Respondent skipped this question
Section 3 – If applicable, please list the top three risks that impacted your organization's ability to achieve better registration outcomes for applicants during the reporting period. Please also indicate the measures you have taken to mitigate the impacts of these risks.	
Q22	No
Section 4 – Do you believe that you have a Canadian Experience Requirement (CER)? If so, please describe the applicant competencies that you seek to develop through this requirement in the comment box below CER: work experience or experiential training obtained in Canada.	
Q23	English
QUANTITATIVE SECTION The following quantitative information is collected for the purpose of discerning statistical changes and trends related to a regulator's membership, application volumes, licensure/certification results, and appeals year over year. Languages Indicate the languages in which you make available application materials and information about the application process.	

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Q24	Total Male	439
Membership Data Demographics Data As of December 31, 2021, please indicate the number of members in each gender category identified below and the number of total members.	Total Female	356
	Total Non-binary	0
	Gender not provided	5
	Overall Total	800

Q25	No
In relation to your members: Do you collect race-based data?	

Q26	No
Do you collect other identity-based or demographics data?	

Q27	No
Do you plan to collect race-based data in the future?	

Q28	Full/Independent Practice	800
Class of License/Certificate Data As of December 31, of the reporting year, please indicate the number of members under each class or license category as applicable.	Provisional/Limited License/Certificate	0
	Emergency License/Certificate	0
	All other classes	0
	Overall Total	800

Q29	Jurisdiction where members were initially trainedAs of December 31, of the reporting year, please indicate the membership type and total number of registered members for each category listed below.	
Ontario	677	
Other Canadian Provinces and Territories	4	
USA	67	
Other Countries	52	
Multiple and/or Unspecified Jurisdiction	0	
Total	800	

Q30

Please indicate the total number of registered members for the top 12 international countries or jurisdictions where these individuals obtained their initial education in the profession or trade.

1	United States of America
2	United Kingdom
3	Australia
4	South Africa
5	Spain

Q31

Applications Data Demographics Data Indicate the number of applicants who filed an application between January 1 and December 31 of the reporting year, in each applicable category.

Total Male	19
Total Female	26
Total Non-binary	0
Gender not provided	0
Overall Total	45

Q32**No**

In relation to the applications, you received: Do you collect race-based data?

Q33**No**

Do you collect other identity-based or demographics data?

Q34

Category of Applicants Number of applicants who voluntarily or involuntarily (through inactive and lapsed applications) withdrew from the application process between January 1 and December 31, 2021:

4

Q35

Please indicate the total number of applicants from Ontario who filed an application between January 1 and December 31, 2021 for the following categories as applicable.

Number of Applicants	38
Number of Applicants Licensed/Certified	33
Average Time to Process Application in Weeks from First Point of Applicant Contact	29
Average Time to Process Application in Weeks from Receipt of all Required Documents	4

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Q36

Please indicate the total number of applicants from Canadian provinces and territories (excluding Ontario) who filed an application between January 1 and December 31, 2021 for each of the following categories as applicable.

Number of applicants	3
Number of applicants fully licensed/certified	2
Average Time to Process Application in Weeks from First Point of Applicant Contact	23
Average Time to Process Application in Weeks from Receipt of all Required Documents	8

Q37

Please indicate the total number of certificate-to-certificate (labour mobility) applicants who filed an application between January 1 and December 31, 2021 for each of the categories as applicable.

Number of applicants	0
Number of applicants fully licensed/certified	0
Average Time to Process Application in Weeks from First Point of Applicant Contact	0
Average Time to Process Application in Weeks from Receipt of all Required Documents	0

Q38

Please indicate the total number of applicants from international jurisdictions (not including USA) who filed an application between January 1 and December 31, 2021 for each of the categories as applicable.

Number of applicants	4
Number of applicants fully licensed/certified	1
Average Time to Process Application in Weeks from First Point of Applicant Contact	28
Average Time to Process Application in Weeks from Receipt of all Required Documents	5

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Q39

Please indicate the total number of applicants from multiple and/or jurisdictions not specified who filed an application between January 1 and December 31, 2021 for each of the categories as applicable.

Number of applicants	0
Number of applicants fully licensed/certified	0
Average Time to Process Application in Weeks from First Point of Applicant Contact	0
Average Time to Process Application in Weeks from Receipt of all Required Documents	0

Q40

Please indicate the total number of applicants from accredited Canadian post-secondary institutions who filed an application between January 1 and December 31, 2021 for each of the categories as applicable.

Number of applicants	39
Number of applicants fully licensed/certified	33
Average Time to Process Application in Weeks from First Point of Applicant Contact	27
Average Time to Process Application in Weeks from Receipt of all Required Documents	23

Q41

Please indicate the total number of applicants who re-registered after withdrawing from the application process between January 1 and December 31, 2021 for each of the categories as applicable.

Number of applicants	0
Number of applicants fully licensed/certified	0
Average Time to Process Application in Weeks from First Point of Applicant Contact	0
Average Time to Process Application in Weeks from Receipt of all Required Documents	0

Q42

Respondent skipped this question

Please provide any additional comments you may have for questions 33-41.

Q43

Jurisdiction where applicants obtained their initial education Please indicate the total number of applicants for the top 12 international countries or jurisdiction where applicants obtained their initial education in the profession or trade.

1	Great Britian - 4
2	Australia - 1
3	Mexico - 1

Q44

Processing Time As of December 31, 2021, how many full licenses/certificates did your organization issue?

36

Q45

Please indicate the total number of applicants who received full licensure/certification between January 1 and December 31, 2021, according to the following timelines.

0 – less than 3 months	0
3 months – less than 6 months	0
6 months – less than 12 months	36
12 months – less than 18 months	0
18 months – less than 24 months	0
24 months and greater	0

Q46

Age of Active Applications As of December 31, 2021 what were the total number of active applications in your case inventory?

1

Q47

Please provide a breakdown (and total) of active applications according to the length of time (age) that they have been open.

0 – less than 3 months	0
3 months – less than 6 months	0
6 months – less than 12 months	0
12 months – less than 18 months	1
18 months – less than 24 months	0
24 months and greater	0
TOTAL	0

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Q48

Other Licenses/Certificates of Registration
ProcessedPlease indicate the number of applicants who were issued an alternative class of license* that your organization processed in the reporting year (January 1-December 31, 2021).Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.* An alternative class of license/certificate enables the holder to practice with limitations, but additional requirements must be met for the member to be fully licensed/certified.

Ontario	0
Other Canadian Provinces and Territories	0
Certificate to Certificate (Labour Mobility)	0
USA	0
Other International	0
Multiple and/or Unspecified Jurisdictions	0
TOTAL	0

Q49

Other Licenses/Certificates of Registration
ProcessedPlease indicate the number of applications, If applicable, who were issued an emergency license/certificate that your organization processed in the reporting year (January 1-December 31, 2021). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces and Territories	0
Certificate to Certificate (Labour Mobility)	0
USA	0
Other International	0
Multiple and/or Unspecified Jurisdictions	0
TOTAL	0

Q50

Other Licenses/Certificates of Registration
ProcessedPlease indicate the number of Provisional license/certificate or alternative class of license/certificate holders who were fully licensed/certified by your organization which were processed in the reporting year (January 1-December 31, 2021). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces and Territories	0
Certificate to Certificate (Labour Mobility)	0
USA	0
Other International	0
Multiple and/or Unspecified Jurisdictions	0
TOTAL	0

Q51

Number of Reviews and Appeals Processed State the number of reviews and appeals that your organization processed in the reporting year (January 1-December 31, 2021). For applicants who were subject to an internal review or who were referred to a statutory committee of your governing council, such as a Registration Committee. Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces	0
USA	0
OtherCountries	0
Multiple and/or Unspecified Countries	0
TOTAL	0

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Q52

State the number of reviews and appeals that your organization processed in the reporting year (January 1-December 31, 2021). For applicants who initiated an appeal of a registration decision. Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces	0
USA	0
OtherCountries	0
Multiple and/or Unspecified	0
Countries	
TOTAL	0

Q53

State the number of reviews and appeals heard in the reporting year (January 1-December 31, 2021). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces	0
USA	0
OtherCountries	0
Multiple and/or Unspecified	0
Countries	
TOTAL	0

Q54

State the number of registration decisions changed following an appeal and/or review that your organization processed in the reporting year (January 1-December 31, 2021). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces	0
USA	0
OtherCountries	0
Multiple and/or Unspecified	0
Countries	
TOTAL	0

Q55

List the top three reason for appeals (by percentage) of a registration decision

1 N/A

Q56

List the top five reasons (by percentage) for not Issuing a License/Certification to Internationally Trained Individuals

1 Educational Information Not Received - 100%

Q57

List the top Five Reasons (by percentage) for not Issuing a License/Certification to Canadian Graduates

1 Entry to Practice Exam not Complete - 100%

Q58

Respondent skipped this question

Please provide any additional comments you may have: