
From:
Sent: December 13, 2019 12:49 PM
To:
Subject: Renewal process

Dear Member,

On behalf of College Council and the staff at the College, we wish you and your family health, happiness and prosperity in 2020.

Welcome to the College's new online Renewal. Renewal itself will be open beginning on **Monday, January 6, 2020**. You cannot renew until that time. However, in the interim, and as a first step, you can set up your login now.

How to set up your login – Please take a minute to do this as soon as possible

Before you can complete your renewal in January, you will need to access your online account. You need to set up a username and password. Here are the steps:

1. Please go to <https://members.cocoo.on.ca/renewals>,
2. Enter your Username which is your email address that this email went to
3. Click Forgot Password (pictured below).

Accessing your online account

If this is your first time logging into the system, please select "Forgot password". Your email address is your username - the system will send you a link to create a new password. If you have any trouble, please contact the college by email at info@cocoo.on.ca or by phone 416-542-1333.

Sign In

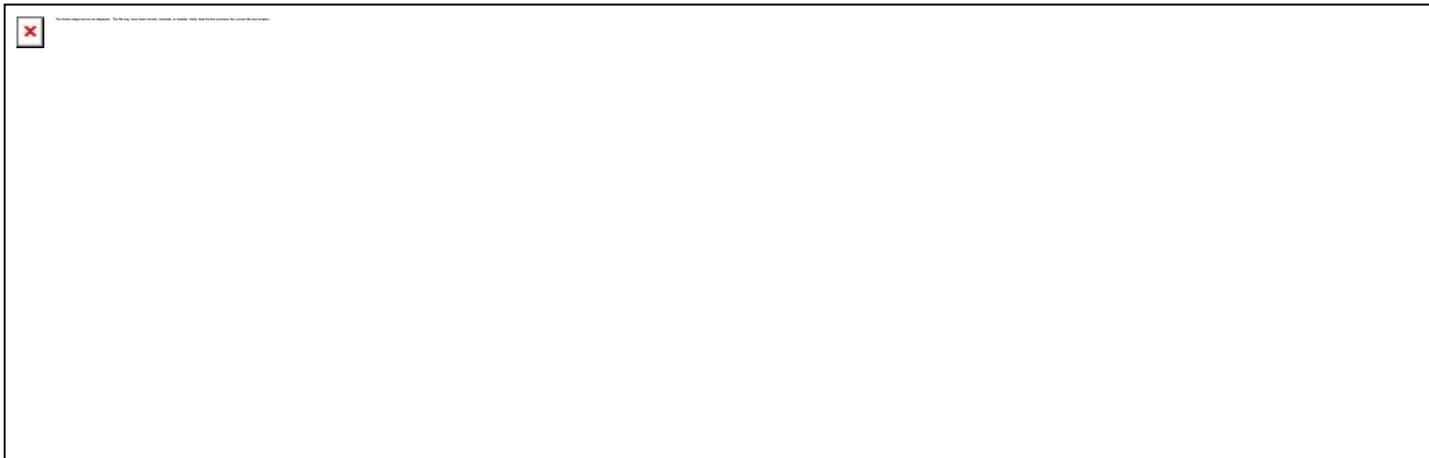
Username

Password

Keep me signed in

Sign In

[Forgot username?](#) | [Forgot password?](#)



You will be sent an email (be sure to refresh your spam/junk folder by clicking holding down CTRL while clicking the F5 key). You will be guided through creating a password for the system. Once you have your username and password, you will be able to access your renewal (**beginning on January 6, 2020**).

As always, please feel free to contact the office if you have questions. I can be reached at tgoldblatt@cocoo.on.ca and by phone at 416 542-1333.

Warm regards,



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