

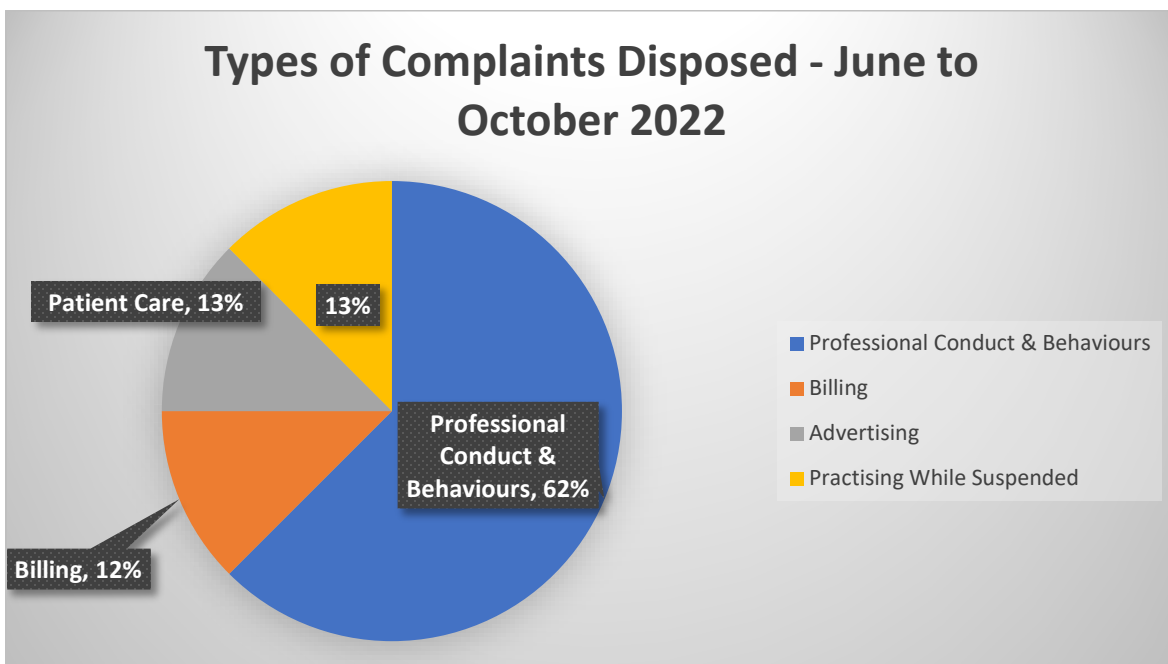
ICRC & DISCIPLINE COMMITTEE UPDATE

Complaints and Reports

Between June and October 2022, the College received nine complaints and opened one Registrar's investigation, which is consistent with numbers last year. By comparison, in the same period in 2020-2021, the College received eight complaints and opened one Registrar's investigation.

Between June and October 2022, ICRC panels disposed of eight complaints matters as follows:

- 8 cases – no further action was taken



There are currently nine matters waiting to be disposed of by panels of the ICRC.

Discipline Committee

Currently, six cases have been referred to the Discipline Committee and are waiting to be heard.

Most of the referrals still relate to professional misconduct as a result of breaching the College's *Prescription Custom Foot Orthoses* standard. Examples of misconduct include:

- Prescribing orthotics to patients without an assessment;
- Prescribing orthotics to patients but failing to dispense them or follow-up;



- Incentives schemes, such as providing free shoes with the purchase of orthotics;
- Signing for having conducted gait analysis scans for patients the member did not see for the purpose of prescribing orthotics;
- Issuing or submitting insurance claims for shoe modifications that were off-the-shelf shoes;
- Practising in a conflict of interest where the member wrote prescriptions for custom foot orthotics that were manufactured by a lab in which he was a shareholder, officer or director.

However, there are also referrals for other types of misconduct, such as breaching the Discipline Committee's order and an allegation of sexual abuse.

[Referrals are posted on the College's website](#)

Disciplinary matters are resolved by way of uncontested or contested hearings. Matters are resolved or disposed of when:

- All allegations are withdrawn or dismissed;
- No findings of professional misconduct and/or incompetence are made by a panel;
- Findings of professional misconduct and/or incompetence are made and a penalty is ordered;
- Reinstatement requests are granted, not granted or abandoned; and
- Removal of information requests are granted, not granted or abandoned.

Between June and October 2022, the Discipline Committee disposed of two matters. In a third case, the panel issued its decision on liability and penalty but is waiting for the parties' submissions on costs, and in a fourth case, the panel issued its decision on liability and will hear arguments about penalty and costs next month.