

#36

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Q1

Please indicate which regulator you are and your main point of contact should we require follow up.

College of Chiropractors of Ontario
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Q2 No

Section 1 - During the reporting period (January 1st– December 31st, 2022), please indicate if your organization has introduced any changes in the following areas impacting your registration processes by clicking on each of the appropriate boxes below. Registration requirements either through regulation, by-law or policy.

Q3 No

Assessment of qualifications

Q4 No

Timelines for registration, decisions and/or responses

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Q5 Registration and assessment fees	Yes, Description of change/improvement that would impact fair registration outcomes: There were exam fee increases to bring our exam fees in line with other regulatory exams and to create cost neutrality for the college. This proposed bylaw change was subjected to stakeholder consultation for 60 days following which council voted to increase. We have not noted any fair registration practice issues and none have been brought up our attention. The number of applicants was similar to past years.
Q6 Resources for applicants	No
Q7 Changes to internal review or appeal process	No
Q8 Access by applicants to their records	No
Q9 Mutual recognition agreements	No
Q10 Training and resources for staff regarding registration	No
Q11 Relationship with third party service provider(s)	No
Q12 Accreditation of educational programs	No
Q13 Technological or digital improvements	No

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Q14 Anti-racism and inclusion-based policies and practices	Yes, Description of Change/Improvement that would impact Fair Registration Outcomes: The college mandated EDI continuing education hours for registrants for completion by end of 2023. No implications to fair registration practices were noted.
Q15 Organizational structure	No
Q16 Contingency or continuity of operations plans	No
Q17 Documentation requirements for registration	No
Q18 English / French language proficiency testing	No
Q19 Section 2 – If applicable, please list your organization’s top three accomplishments during the reporting period that relate to fair registration practices.	Respondent skipped this question
Q20 Section 3 – If applicable, please list the top three risks that impacted your organization’s ability to achieve better registration outcomes for applicants during the reporting period. Please also indicate the measures you have taken to mitigate the impacts of these risks.	Respondent skipped this question
Q21 Section 4 – Do you believe that you have a Canadian Experience Requirement (CER)? If so, please describe the applicant competencies that you seek to develop through this requirement in the comment box below CER: work experience or experiential training obtained in Canada.	No

Q22**English**

QUANTITATIVE SECTION The following quantitative information is collected for the purpose of discerning statistical changes and trends related to a regulator's membership, application volumes, licensure/certification results, and appeals year over year. Languages Indicate the languages in which you make available application materials and information about the application process.

Q23

Membership Data Demographics Data As of December 31, 2022, please indicate the number of members in each gender category identified below and the number of total members.

Total Male	352
Total Female	446
Total Non-binary	0
Gender not provided	20
Overall Total	818

Q24**No**

In relation to your members: Do you collect race-based data?

Q25**No**

Do you collect other identity-based or demographics data?

Q26**Yes,**

Do you plan to collect race-based data in the future?

If yes, please indicate the type::

We plan to collect race-based data on members in 2023 as well as sexual orientation and other demographics.

Q27

Class of License/Certificate Data As of December 31, of the reporting year, please indicate the number of members under each class or license category as applicable.

Full/Independent Practice	818
Provisional/Limited License/Certificate	0
Emergency License/Certificate	0
All other classes	0
Overall Total	818

Q28

Jurisdiction where members were initially trainedAs of December 31, of the reporting year, please indicate the membership type and total number of registered members for each category listed below.

Ontario	697
Other Canadian Provinces and Territories	4
USA	68
Other Countries	49
Multiple and/or Unspecified Jurisdiction	74
Total	818

Q29

Please indicate the total number of registered members for the top 12 international countries or jurisdictions where these individuals obtained their initial education in the profession or trade.

1	United States of America
2	United Kingdom
3	Australia
4	South Africa
5	Spain

Q30

Applications Data Demographics Data Indicate the number of applicants who filed an application between January 1 and December 31 of the reporting year, in each applicable category.

Total Male	20
Total Female	24
Total Non-binary	0
Gender not provided	1
Overall Total	45

Q31

In relation to the applications, you received:Do you collect race-based data?

No

Q32

Do you collect other identity-based or demographics data?

No

Q33

Category of Applicants Number of applicants who voluntarily or involuntarily (through inactive and lapsed applications) withdrew from the application process between January 1 and December 31, 2022:

8

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Q34

Please indicate the total number of applicants from Ontario who filed an application between January 1 and December 31, 2022 for the following categories as applicable.

Number of Applicants	45
Number of Applicants Licensed/Certified	33
Average Time to Process Application in Weeks from First Point of Applicant Contact	20
Average Time to Process Application in Weeks from Receipt of all Required Documents	4

Q35

Please indicate the total number of applicants from Canadian provinces and territories (excluding Ontario) who filed an application between January 1 and December 31, 2022 for each of the following categories as applicable.

Number of applicants	11
Number of applicants fully licensed/certified	3
Average Time to Process Application in Weeks from First Point of Applicant Contact	21
Average Time to Process Application in Weeks from Receipt of all Required Documents	4

Q36

Please indicate the total number of certificate-to-certificate (labour mobility) applicants who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.

Number of applicants	1
Number of applicants fully licensed/certified	1
Average Time to Process Application in Weeks from First Point of Applicant Contact	17
Average Time to Process Application in Weeks from Receipt of all Required Documents	4

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Q37

Please indicate the total number of applicants from international jurisdictions (not including USA) who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.

Number of applicants	1
Number of applicants fully licensed/certified	1
Average Time to Process Application in Weeks from First Point of Applicant Contact	17
Average Time to Process Application in Weeks from Receipt of all Required Documents	4

Q38

Please indicate the total number of applicants from multiple and/or jurisdictions not specified who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.

Number of applicants	3
Number of applicants fully licensed/certified	3
Average Time to Process Application in Weeks from First Point of Applicant Contact	21
Average Time to Process Application in Weeks from Receipt of all Required Documents	8

Q39

Please indicate the total number of applicants from accredited Canadian post-secondary institutions who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.

Number of applicants	37
Number of applicants fully licensed/certified	30
Average Time to Process Application in Weeks from First Point of Applicant Contact	20
Average Time to Process Application in Weeks from Receipt of all Required Documents	5

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Q40

Please indicate the total number of applicants who re-registered after withdrawing from the application process between January 1 and December 31, 2022 for each of the categories as applicable.

Number of applicants	2
Number of applicants fully licensed/certified	0
Average Time to Process Application in Weeks from First Point of Applicant Contact	7
Average Time to Process Application in Weeks from Receipt of all Required Documents	7

Q41

Respondent skipped this question

Please provide any additional comments you may have for questions 33-41.

Q42

Jurisdiction where applicants obtained their initial educationPlease indicate the total number of applicants for the top 12 international countries or jurisdiction where applicants obtained their initial education in the profession or trade.

1	Unites States of America
2	United Kingdom
3	Brazil
4	South Africa

Q43

Processing Time As of December 31, 2022, how many full licenses/certificates did your organization issue?

33

Q44

Please indicate the total number of applicants who received full licensure/certification between January 1 and December 31, 2022, according to the following timelines.

0 – less than 3 months	9
3 months – less than 6 months	14
6 months – less than 12 months	10
12 months – less than 18 months	0
18 months – less than 24 months	0
24 months and greater	0

Q45

Age of Active Applications As of December 31, 2022 what were the total number of active applications in your case inventory?

0

Q46

Please provide a breakdown (and total) of active applications according to the length of time (age) that they have been open.

0 – less than 3 months	0
3 months – less than 6 months	0
6 months – less than 12 months	0
12 months – less than 18 months	0
18 months – less than 24 months	0
24 months and greater	0
TOTAL	0

Q47

Other Licenses/Certificates of Registration Processed Please indicate the number of applicants who were issued an alternative class of license* that your organization processed in the reporting year (January 1-December 31, 2022). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.* An alternative class of license/certificate enables the holder to practice with limitations, but additional requirements must be met for the member to be fully licensed/certified.

Ontario	0
Other Canadian Provinces and Territories	0
Certificate to Certificate (Labour Mobility)	0
USA	0
Other International	0
Multiple and/or Unspecified Jurisdictions	0
TOTAL	0

Q48

Other Licenses/Certificates of Registration Processed Please indicate the number of applications, If applicable, who were issued an emergency license/certificate that your organization processed in the reporting year (January 1-December 31, 2022). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	0
Other Canadian Provinces and Territories	0
Certificate to Certificate (Labour Mobility)	0
USA	0
Other International	0
Multiple and/or Unspecified Jurisdictions	0
TOTAL	0

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Q49	Ontario	0
Other Licenses/Certificates of Registration	Other Canadian Provinces	0
ProcessedPlease indicate the number of Provisional	and Territories	
license/certificate or alternative class of license/certificate	Certificate to Certificate	0
holders who were fully licensed/certified by your	(Labour Mobility)	
organization which were processed in the reporting year	USA	0
(January 1-December 31, 2022). Enter the data by the	Other International	0
jurisdiction where applicants were initially trained in the	Multiple and/or Unspecified	0
profession, i.e. before they were granted use of the	Jurisdictions	
protected title or professional designation in Ontario.	TOTAL	0

Q50	Ontario	0
Number of Reviews and Appeals Processed State the	Other Canadian Provinces	1
number of reviews and appeals that your organization	USA	0
processed in the reporting year (January 1-December 31,	OtherCountries	0
2022). For applicants who were subject to an internal	Multiple and/or Unspecified	0
review or who were referred to a statutory committee of	Countries	
your governing council, such as a Registration Committee.	TOTAL	1
Enter the data by the jurisdiction where applicants were		
initially trained in the profession, i.e. before they were		
granted use of the protected title or professional		
designation in Ontario.		

Q51	Ontario	5
State the number of reviews and appeals that your	Other Canadian Provinces	0
organization processed in the reporting year (January 1-	USA	0
December 31, 2022). For applicants who initiated an	OtherCountries	0
appeal of a registration decision. Enter the data by the	Multiple and/or Unspecified	0
jurisdiction where applicants were initially trained in the	Countries	
profession, i.e. before they were granted use of the	TOTAL	5
protected title or professional designation in Ontario.		

Q52	Ontario	5
State the number of reviews and appeals heard in the	Other Canadian Provinces	1
reporting year (January 1-December 31, 2022). Enter the	USA	0
data by the jurisdiction where applicants were initially	OtherCountries	0
trained in the profession, i.e. before they were granted use	Multiple and/or Unspecified	0
of the protected title or professional designation in Ontario.	Countries	
	TOTAL	6

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Q53

State the number of registration decisions changed following an appeal and/or review that your organization processed in the reporting year (January 1-December 31, 2022). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario	2
Other Canadian Provinces	0
USA	0
OtherCountries	0
Multiple and/or Unspecified	0
Countries	0
TOTAL	2

Q54

List the top three reason for appeals (by percentage) of a registration decision

1 **Exam - Applicants Requested Scoring Review**

Q55

List the top five reasons (by percentage) for not Issuing a License/Certification to Internationally Trained Individuals

1 **Documents Missing/Not Received**

2 **Educational Requirements**

3 **Application Withdrawn**

Q56

List the top Five Reasons (by percentage) for not Issuing a License/Certification to Canadian Graduates

1 **Documents Missing/Not Received**

2 **Failed Entry-to-Practice Exam**

Q57

Respondent skipped this question

Please provide any additional comments you may have:
